

Role Profile: IT Developer**Team: IT****Reporting to: IT Manager****Job Level: Level 3****Purpose...**

Working as part of the development and analysis function within the IT team with responsibility for the development, implementation, maintenance and support of specific applications software to meet the needs of the business and clients.

Reporting to the IT Manager in the UK, working with members of the IT Team based locally and abroad.

Key Accountabilities...

- Working within agreed project procedures / processes / working methods.
- Working on delivering 'inscope' client requirements while identifying and escalating tasks out of scope.
- Ensuring quality and availability of developed applications.
- Sharing and collaborating with others to develop overall team expertise.
- Participating in peer review processes of own work and others.
- Contributing and participating in IT and cross-functional team.
- Responding to incoming queries taking action or assigning as appropriate in order to deliver excellent customer service (internal and external).
- Improve business efficiency and productivity through projects designed to automate and industrialise processes, involving members of the team wherever appropriate.
- Propose and demonstrate solutions internally within IT, or to the business. Encourage best practices to users to save costs and improve efficiency.
- Formally document processes and procedures in a knowledge base and ensure these are maintained to enable compliance, business continuity and absence cover.
- Maintain security and confidentiality of all appropriate information, systems and Company property to ensure integrity of the business.
- Occasional travel for short-term assignments or client visits in remote offices, foreign and domestic.
- Maintain the technical quality of own work and strive for continual improvement.
- Develop own skillsets relevant to business requirement.

Role Specific Accountabilities...

- Work from specification documents to design and develop technical solutions that meet the customer's requirements.
- Implement and unit test technical specifications to produce applications which meet stated customer requirements.
- Research and keep up to date with changes in relevant technological and market advances to enable continuous improvement of applications.
- Maintain and support existing applications against required standards of performance as managed through IT departmental processes, to include documentation and operating procedures.
- Work with team members to produce and implement test plans and on the ongoing development of the IT Applications and platform in line with the business IT strategy.
- Carry out day to day administrative and support tasks as necessary to meet user and business needs.

Knowledge & Skills...

- Proficiency in C#.
- Experience using .NET 4.5+ | Core.
- Experience in developing ASP.NET MVC | ASP.NET Core MVC applications.
- Experience of Entity Framework 6.* | EF Core.
- Proficient knowledge in MSSQL.
- Understanding of HTML, JS, and CSS.
- Familiarity with the client side framework jQuery.
- Integrating with 3rd party applications via RESTful APIs.
- Familiarity with Agile software development.
- Understanding of UML and the ability to interpret UML diagrams.
- Understanding of source control with TFS / GIT.
- Ability to develop unit tests.
- Evidence of ongoing personal development including updating of skill set and understanding of current and new software developments and technical solutions.
- Experience of Software development full life cycle within a customer focussed environment.
- Systems analysis and design skills with practical experience.
- Business Communications Skills (verbal & written).
- Concise documentation creation.

Measures of Performance...

- Defining and meeting realistic time estimates.
- Delivering to best-practise and HF quality standards.
- Reliability / testing.
- Efficiencies identified and implemented.
- Customer Satisfaction (meeting customer needs).
- Delivery documented technical specifications that meet the business/functional specifications.